Consolidated Bank of Kenya Ltd is Kenya's SME bank of choice that provides flexible financial solutions that support our customers in achieving success. The Bank is well positioned, with presence in majority of the country's business hubs to continually offer pleasant and convenient services. We seek to recruit a high caliber, results oriented and self-driven individual to fill the position of **IT Business Systems Manager.**

IT BUSINESS SYSTEMS MANAGER

Job Type

Three (3) year Contract.

Job Purpose

Reporting to the Head of ICT, the IT Business Systems Manager will be responsible for managing, planning, directing, coordinating, monitoring, and supervising business and program processes and operation systems to ensure the efficiency of business and related systems. He/she will also ensure that operational, procedural and regulatory requirements are met.

Key Responsibilities

- Deliver IT solutions that provide competitive advantage to support the growth of the business in a way that satisfies our clients' needs.
- Pro-actively contribute to the continuous improvement of technology/business processes through identifying opportunities for improvement and implementing changes.
- Oversee the system integration into the core banking system and day to day operational running of integrated channels.
- Take responsibility for the Bank's core banking systems, including administration, maintenance and development and other banking applications required in business operations
- Prepare, deploy and maintain various Intellect environments.
- Analyze CBS problems and implement innovative fixes, monitoring, tuning and performance optimization.
- Conduct market research to outline new system solutions that will improve current and future business capability.
- Participate in the formulation and development of the Bank IT strategy.
- Work with heads of departments and the Head of Risk and Compliance to implement relevant regulatory and legislative changes in a timely fashion.

- Undertake workflow/application development.
- Plan and oversee the release of upgrades and enhancements to systems.
- Working closely with developers, provide supervision and support as required, including agreeing their objectives and carrying our performance reviews, and ensuring deadlines and service standards are achieved and maintained.
- Develop, monitor and manage SLA's.
- Maintain and develop relationships with external partners.
- Develop excellent working relationships with all departments within the bank.
- Undertake such other reasonable duties as the Head of IT may require in accordance with the jobholder's position and status.

Qualifications and Competencies

- Be a holder of Bachelor's degree in Information Technology or Computer Science from a recognized university.
- Must have at least seven years' relevant working experience, five of which should be in Core banking applications.
- Must possess professional certification in Programming.
- Should have expertise in enterprise server operating systems and applications such as, Linux, Redhat, Oracle, DB2, MSSQL, Web Services, Java, Python, JBASIC.
- Should have experience in Java development, Intellect/JBASE development and in integration and middleware systems.
- Should be a team player with excellent communication, decision making and analytical skills and have attention to detail.

Method of Application

Qualified and interested candidates who meet the above requirements should send their application in HARD COPIES quoting the title of the position applied for on the cover letter and envelope, together with a detailed Curriculum Vitae, copies of certificates and the contact information of three referees to:

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The Head of Human Resources
Consolidated Bank of Kenya Limited
P.O. Box 51133 - 00200
NAIROBI

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All applications should be sent through the above address ONLY, and received no later than **5.00 p.m.** on **Thursday, 1st August 2024**. Only selected candidates will be contacted.

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Consolidated Bank of Kenya Limited is an equal opportunity employer.

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